



National Association of State Energy Officials

Multi-State Energy Labeling Pilot

Chris Wagner, NASEO Program Manager

Session Overview

- 1. Background and context on residential energy labeling and scorecards
- 2. Description of the Multi-State Pilot
- 3. Four state case studies on pilot programs and results
- 4. Overview of realtor/appraiser training and cross-cutting implementation lessons
- 5. Q&A

The Value of MPG

MPG helps consumers:

- Make choices between options
- Behave efficiently
- Take action based on market signals
- Gain clarity with a complex issue

The housing sector lacks a parallel metric(s) for informing homeowners/homebuyers about energy efficiency.





Solution: banners on houses!?!?





Energy Scorecards

Definitions in the residential context:

- **1. Energy labeling/rating:** providing consumers information on relative energy consumption of homes.
- 2. Energy score: a standardized *metric* that rates the efficiency of a home's energy *assets* (systems/envelope) against other similar homes.
 - Variety of metrics: kwh/year; MMBTU/year; 1-10 score.
 - Controls for operations (e.g. # of people, plug loads).
- **3. Energy scorecard**: the visual documentation of one or more energy scores provided to a homeowner.
 - Also known as an energy label.
 - Often accompanied by a **report** on potential upgrades.

Residential Energy Scorecard Programs or Pilots



Sources: DOE Home Energy Score; Earth Advantage Institute/CakeSystems; TVA; Minnesota Center for Energy and Environment

Scorecard Example



How Scorecards Fit Into Residential Energy Efficiency Programs



Ideally, these steps happen at initial house visit

NASEO's Involvement: Multi-State Energy Scorecard Pilot

- Funded by a 2010 U.S. State Energy Program (SEP) Competitive Award from the U.S. Department of Energy
- State Energy Offices from four states participated:
 - Alabama, Massachusetts, Virginia, Washington
- NASEO coordinated project steering committee and process evaluation contractor (The Cadmus Group)
 - Currently developing case studies.
 - Plans to promote project results and evaluation findings.





Massachusetts Department of Energy Resources







Overview of the Multi-State Project

- Premise: utilize energy scorecards and other engagement strategies to increase homeowner knowledge of and confidence in energy-efficiency upgrades.
- Earth Advantage helped states integrate energy scorecards into residential programs.
- Other program strategies:
 - Training real estate professionals/appraisers
 - Close engagement with auditors and contractors
 - Marketing/thermal imaging
 - Financing/incentives
- Project will conclude in March 2014. The Cadmus Group is drafting a process evaluation report.

Home Energy Labeling



Al Christopher – Director of Energy Virginia Department of Mines, Minerals and Energy

Pilot Project Highlights

Virginia's approach to the Pilot Project built on the initial successful efforts in Central Virginia by LEAP and expanded to other geographic areas focusing on comprehensive retrofits and deep impact savings.

- 356 home retrofits
- 28% audit-to-retrofit conversion rate
- Exceeded initial average home energy savings target of 20%



Cold air leaking into your house around windows, doors, electrical outlets, light fixtures, and gaps in corners, can cause rooms to feel drafty and uncomfortable. As cold air is coming in through leaks, warm air is escaping through other leaks. The biggest leaks for escaping air are often found in the attic, and recessed lights are a common location.



COMMUNITY ALLIANCE FOR ENERGY EFFICIENCY (cafe²)

Community Housing Partners (CHP) recently formed the cafe² to orchestrate and facilitate the energy efficiency home retrofit project in the City of Roanoke and the Town of Blacksburg.

LOCAL ENERGY ALLIANCE PROGRAM (LEAP) Directing the transformation of the residential energy efficiency retrofit sector in Charlottesville and Arlington County in Northern Virginia.



www.leap-va.org



www.rrea-va.org

RICHMOND REGIONAL ENERGY ALLIANCE (RREA)

Fostering a market for residential energy efficiency retrofits in the Richmond metropolitan area.









Energy Improvement Measures Implemented

- Air sealed attic\added cellulose insulation
- Installed whole house fan cover and attic tent over the pull down stairs
- Air sealed laundry room
- Removed two soffit overhands & reinsulated

Energy Improvement Measures Implemented

- Replaced broken heat pump, the water heater, refrigerator, lights with dimming CFL's, and the bathroom fan with timers
- Sealed attic floor and insulated to R-50 with cellulose
- Enclosed and sealed the exposure points in the attic
- Sealed ductwork in the attic
- Improved outdoor wall sealing, replaced missing insulation, and insulated



LEAP Performance BBNP+SEP

CEVA 3.6% market penetration over 3 years (35.9K owner-occupied homes in Charlottesville and Albemarle County)





YOUR HOME ENERGY PARTNER - A non-profit helping homeowners solve high home energy bills and comfort issues



- **12%** of retrofit customers used RREA low interest rate low product.
- 33% of those receiving an EPS audit went on to do energy upgrade work – RREA offered a \$500 rebate.
- 320 completed audits 101 retrofits.
- EPS Audits 8 to 12 EPS audits a month (average cost was \$325). Once RREA provided a \$250 audit incentive then approximately 25 to 30 audits a month.
- Community outreach marking worked better than paid advertising.
- RREA home energy makeover contest had 1,500 entries for a \$10,000 energy makeover.



TOTAL ENERGY SAVINGS (as of 9/30/13)						
Electricity (kWh)	Natural Gas (therms)	Heating oil (gallons)	LPG (gallons)		LPG (gallons)	
849,439	70,270	0	1	5,940	\$ 16	4,926
Avg. % Savings Per					6/356	

FINANCING		
Amount loaned out (Residential)	\$335,248	
# of Loans (Residential)	42	
Average Loan Amount (Residential)	\$7,982	

Workforce Development Synopsis

The Workforce table below shows the total number of workers trained and certified reported by the grantee and the number of active participating contractors at the end of September 2013.

Workforce (32,533 hours work	ed)
Number of Trained Workers	301
Number of Certified Workers	164
Active Participating Contractors (Q3-2013)	49

VDMME Jobs Created/Retained for the Quarter



Training and Quality Assurance for the Residential Market Place

While the program provided workforce training and quality control/quality assurance processes for a network of home raters, energy auditors, contractors, remodelers and equipment installers, the programs also provided STAR (Sustainability Training for Accredited Real Estate Professionals) to appraisers and the real estate community about the features and benefits of new and existing high performance homes and the advantages of energy efficiency and energy savings.



Lessons Learned

Lessons learned have been in all of the following areas:

- Consumer awareness
- Unique homeowner outreach strategies
- Workforce training and quality assurance
- Financial incentives
- Linkages with local partner resources
- Facilitating service delivery
- Information sharing
- Policy awareness and advocacy
- Planning for ongoing operations



Sealing and insulating the outer walls, ceiling, windows, doors, and floors of your home is often the most cost effective way to improve energy efficiency and comfort. A knowledgeable homeowner or skilled contractor can save up to 20% on heating and cooling costs (or up to 10% on their total annual energy bill) by sealing and insulating.

AlabamaWISE

Worthwhile Investments Save Energy

Elizabeth M. Grimes Energy Division ADECA

February 6, 2014 NASEO 2014 Energy Policy Outlook Conference



Background

- No mandated efficiency program requirements
- Only a few localized rebate programs by Tennessee Valley Authority (TVA) distributors
- AlabamaWISE first major residential efficiency program
 - > Goal of transforming residential retrofit market
 - > Pilot program targeted in Birmingham and Huntsville



What is AlabamaWISE?

- Community-based residential energy efficiency program
- Regional Energy Alliance model
 - Program administration by local non-profit, Nexus Energy Center, with assistance from the Southeast Energy Efficiency Alliance (SEEA)
- Focus on whole home performance
 - Comprehensive energy assessment and EPS
 - Low rebates and attractive financing designed for consumer action
 - > Quality assurance inspections
 - > Moisture management, health/safety and allergy, comfort
 - > AlabamaWISE Contractor network



Additional Program Features

- Market-based and contractor-centric
- Output Description of the second s
- Ommunity-based marketing
 - > Local events, faith-based organizations, local nonprofit partnerships, homeowner associations, large established employers, etc.
- Detailed training for contractors and other market actors
 - > REALTORs, appraisers, lenders



AlabamaWISE Results (2011 – 2013)

- > 2,000 energy assessments (720 from Alabama SEP)
- ⊙ > 1,500 retrofits (624 from Alabama SEP)
- 20% energy savings per retrofit
- \$8.5 million homeowner investment
- \$200K loaned in first 6 months of financing program with no defaults
- Over 200 REALTORs and appraisers trained



Washington State Department of Commerce State Energy Office

RePower Kitsap

Glenn Blackmon February 6, 2014





RePower Kitsap: Vision and Approach

- The Vision: An economically viable home performance industry serving consumers in Kitsap County
- The Approach:
 - Build demand for home energy assessments and retrofits
 - Provide tools and training to home performance contractors
 - Emphasize comprehensive assessments and deep retrofits
 - Improve financing options
 - Demonstrate the business model











Department of Commerce







Department of Commerce

Target market and their attitudes

Target market characteristics

Kitsap County, outside
 Bremerton and Bainbridge
 Isl.

- Single family
- Pre-1985 construction
- Owner-occupied
- Bankable income and assets







Project budget, timeline and objectives

- \$2.6 million budget
- Oct. 2010 Sept. 2013, extended to March 2014
- Specific targets:
 - Achieve 2% retrofit rate (1,000 houses) in final year
 - Train 245 real estate professionals and home energy performance works and contractors





RePower Kitsap is multi-partnered

WASHINGTON STATE UNIVERSITY EXTENSION ENERGY PROGRAM

WSU Energy Program

- Conservation Services Group
- Earth Advantage Institute
- Advanced Energy
- Washington State Housing Finance
 Commission
- Puget Sound Cooperative Credit
 Union



Informal partners

- Kitsap County
- Kitsap Credit Union
- Puget Sound Energy
- Cascade Natural Gas





www.repowerkitsap.org

Project challenges

- Economic downturn and stable energy prices
- Initial program design
 - Heavy on lending, light on cash
 - EPS sticker price
- Absence of a local champion
- Obtaining and reporting data on retrofits
- Coordination with 2nd BetterBuildings program







Strengthening Home Performance Businesses

- Work specifications, technical training
- Community college training center
- Business skills
 - Brown bags, mentoring
 - Targeted quality assurance
 - Web development, logos, ad plans











Department of Commerce

Emphasis on Air Sealing

- Driven by building science
- Specific example of the "deep retrofit" objective
- Developed cash incentive targeted at air sealing
- Provided training and equipment to trade allies
- Informal model for Puget Sound Energy







RE-ENERGIZE YOUR HOME INVESTING IN ENERGY EFFICIENCY

GETTING THE MOST FOR YOUR MONEY IS RE-ENERGIZING

Sealing



Air leaks in the home and duct system can be the single largest cause of heat loss, in older homes especially. Sealing them properly can reduce draft and moisture problems while making your home more comfortable and energy efficient.

- Air sealing and duct sealing can save up to 30 percent on heating and cooling costs.
- Air sealing is more than just caulking and weatherstripping. Hire a professional to help you find hidden leaks. They can help you make sure you don't seal your home too tightly by keeping it properly ventilated with venting and fans with timers.
- Seal ducts, especially the ones that run outside the home or through your attic or crawl spaces.

Using EPS Data for Program Management

- Use data to identify common problem areas in houses
- Assessor errors identified with consistent checks on EPS data
- Prioritize follow-up contacts based on EPS results





SEEL HER THE POWER IS IN OUR HANDS. RE POWER RePowerKitsap.org





Creating A Cleaner Energy Future For the Commonwealth



Massachusetts Department of Energy Resources



Residential Energy Rating in Massachusetts

Ian Finlayson Deputy Director – Energy Efficiency Division



More than one metric



ENERGY PERFORMANCE SCORE

	Address:	10-30 Oct Bend, MA 01101		Reference Number:	250000158
	Energy Score:	150 mmBtue/yr	\$4,608	Carbon Score	: 11.9 tons/yr
PS\	🕴 Electric:	13,700 kWh/yr	\$1,918	🖡 Electric:	4.5 tons/yr
umance Score	🗄 Natural Gas:	0 therms/yr	\$0	👍 Natural Gas:	0.0 tons/yr
	ia Oil:	730 gal/yr	\$2,690	Oil:	7.4 tons/yr

Energy Score

Energy Per

Carbon Score



This score measures the estimated total energy use (electricity, natural gas, propane, heating oil) of this home for one year. The lower the score, the less energy required for normal use. Actual consumption and costs may vary. Measured in million Btus per year (mmBtue/yr).

Assessment Date: 10/30/2011

Test, Brandon

Energy Specialist: Covelo

This score measures the total carbon emissions based on the annual amounts, types, and sources of fuels used in this home. The lower the score, the less carbon is released into the atmosphere to power this home.

Measured in metric tons per year (tons/yr).

mass save

SIMPLE EPS Version 2.0 v20111011

Bedrooms: 2

Year Built: 1999



YOUR HOME'S ENERGY PERFORMANCE SCORE

Home MPG, a program within Mass Save*, provides you with your home's "miles per gallon" energy performance rating, called an "energy performance score" or EPS. By helping you better understand your home's energy use, Home MPG helps you make smart decisions about implementing improvements that make your home more energy efficient and reduce your energy costs.



Estimated average carbon footprint (tons/yr): Bectric <00>, Natural Gas <00>

PREPARED FOR <Customer Name> <Customer Address> <City>, <State> <Zip> Ref #: <Site ID>

Year Built: <XXXX> Sq Footage: <XXX> Bedrooms: <X> Primary Heating Fuel: <XXXX>

EPS Report Date: -XXXXXXXXXXS Energy Specialist: <Energy Specialist Name>

DOLLARS & SENSE Correct Estimated \$2000 Barrier



Brooten implementing all of the resummented among attaches sy topper somethy



YOUR HOME'S ENERGY PERFORMANCE SCORE

Home MPG, a program within Mass Save®, provides you with your home's "miles per gallon" energy performance rating, called an "energy performance score" or EPS. By helping you better understand your home's energy use, Home MPG helps you make smart decisions about implementing improvements that make your home more energy efficient and reduce your energy costs.



For more information on Home MPG or to create an online account to manage your home's information, visit massave.energy-performance-score.com

Actual energy could may vary and we based on many factors such as occupied betwein, seether and utility rates. Please we reverse for more on the EPG calculation Projections for refings and energy anticipants are estimates based on implementing all of the recommended energy efficiency improvements.



MA Home MPG 'EPS' Pilot

- 8 Towns and Cities in western Massachusetts
 - Belchertown, East Longmeadow, Hampden, Longmeadow, Monson, Palmer, Springfield and Wilbraham
- 3 Utilities: National Grid, WMECO (NU), Columbia Gas
- 2 Lead Vendors: CSG and Honeywell
- 16,000 Thermal images: Sagewell
- 150+ Local outreach events: Pioneer Valley Planning Commission and CET
- 3 Approved EPS Scorecards EAI, CSG & Honeywell
- 0 % Financing from Local Banks (MA HEAT loan)



Additions to the Mass Save:

- **Scorecard:** Before and after Home MPG scorecard
- **Online info:** Scorecard + report + loan + IR image
- **Bonus rebates**: for insulation & HVAC equipment
- Local outreach and assistance: marketing and concierge if considering a retrofit





For Professionals



FAQ Contact



For Homeowners

Home MPG, an initiative within Mass Save®, provides you with your home's "miles per gallon" energy performance rating to help you understand your home's energy use and make smart decisions about energy efficiency improvements. In addition to the no-cost energy assessment and financial incentives provided by Mass Save, Home MPG provides:

- A home "energy performance score" (EPS)

 similar to a miles-per-gallon (MPG) rating for cars - that indicates a home's energy use and cost to operate irrespective of occupant behavior.
- A convenient on-line system that allows homeowners to view their EPS and recommended improvements.

Home MPG is funded by a grant from the Department of Energy and directed by the Massachusetts Department of Energy Resources

How it Works

Thermal Imaging

Access thermal images (for some homeowners) that highlight energy saving opportunities in the home

More »

🐴 Assess Your Home

Schedule a no-cost energy assessment to get an Energy Performance Score (EPS) and recommendations to make your home more energy efficient and comfortable. Rebates, incentives, and financing are available.

More »

Incentives & Financing

Home energy efficiency improvements can save money over time but may have initial costs. To help with these initial costs, rebates, incentives, and 0% financing are available.

More »

Improve Your Home

Qualified contractors are available to weatherize your home and improve its energy efficiency.

More »

Log in to My Account

Username	
Password	Forgot Password?
Remem	iber me
	Contractor and

Eligibility

This program covers all homes in Belchertown, East Longmeadow, Hampden, Longmeadow, Monson, Palmer, Springfield, and Wilbraham that are eligible for home energy assessments sponsored by the Mass Save program.

Don't Have a Home MPG Account? Sign up now!

Not eligible? Take me back to MassSave »

ReBuild Western Massachusetts is your source for information on tornado relief. Take me to ReBuild

Visualizing home energy improvements



Home Miles per Gallon

Homeowners who live in 1-4 family buildings in Springfield, Belchertown, Palmer, Monson, Longmeadow, East Longmeadow, Hampden, or Wilbraham are eligible to participate in Home MPG. The program offers no-cost energy assessments, enhanced incentives and 0% financing, thermal images (if available), and an energy performance score for your home.

Thermal images are an additional tool to help you identify potential opportunities to improve the energy efficiency of your home.

Sagewell's research and programs

Sagewell is an independent energy efficiency analysis company. We are not a builder, supplier, manufacturer or installer of energy efficiency materials. We focus our research on finding those homes that can save the most energy. We then connect the home owners with programs and companies that make the building improvements.

We bridge the gap between analysis and action, helping home owners realize the energy savings potential of their homes.

Incentives for deeper savings

Home MPG 'bonus' incentives:

- Insulation incentive up to \$5k from \$2k
- Only for 'best in class' heating equipment
- Support 'fuel switch' from oil & propane to

heat pumps or biomass

Local Outreach

Coordinated by Pioneer Valley Planning Commission

- Neighborhood outreach 158 events
- 593 customer leads from local outreach
- Includes 'concierge' service for home-owners

	Website	TV Ads/coverage	Newspaper Ads/ coverage	Radio Ads/ coverage	Direct Phone Caits	Social
Oct 2012	Update HomeMPG.net	Work with municipal contacts and homeowners who have received HEAs and implemented introff work or replacement appliances to submit feedominant via enters to the aditors and/or interviews in newspapers, hy, radio, blogs, atc.	Purchase ad space I community newspa		Pioneer Valley	- Ale
Nov 2012	clude updates on program	Deliver PowerPoint Presentation to air on Cable Access TV. Caliaborate with MA DOER on major media event with the Commissioner of the Executive Office or Environmential Arters to secure broad visibility for program—highlighting. INCREASED FINANCIAL inconflues for 8 pilot communities.	Develop article in revealed terms) for Chambers of Ca and advectory departments on op-ed article for reveal		Pripe Planning Commission	
Dec 2012	events associ- ated with it. Include ret-	Follow up emails and phone calls to the commu- nity to see if eds were seen and effective	Continue developing ads newspaper, Ma		A	
Jan 2013	rofit numbers and overall energy sav-	ofit numbers nd overall nergy sav- igs achieved. rack # of follow up ad	minor revisions necessary.			
Feb 2013	ings achieved. Track # of					
Mar 2013	VISIES.		Continue to updat and submit article op-ed pieces.	· ·	Ploneer Valley Planning Commission	
April 2013		Follow up emails and phone calls to the commu- nity to see if ads were seen and effective	Continue develo ads for newspap	NPC .	ww.pvpc.org	

0% interest HEAT loans



« Back to home page

Explore Financing and Incentives

To help with the upfront cost of energy efficiency home improvements, Mass Save and Home MPG offer various rebates and incentives. Available rebates and incentives may include:

- . 75% up to \$2000 toward the installation of approved insulation improvements
- · No-cost targeted air sealing
- · Generous rebates on qualifying energy-efficient heating and hot water equipment
- The opportunity to apply for 0% financing for eligible measures through the HEAT loan program. The following local banks are HEAT loan providers:
 - Country Bank
 - Hampden Bank
 - Monson Savings Bank

For more information about Mass Save rebates and incentives, click here.

For required HEAT loan forms and other HEAT loan providers, click here.



Copyright 2012 Covelo Technology, LLC



Results (thru Dec 2013)

- 3036 Scorecards delivered
- 1450 retrofit projects initiated
- 1281 insulation upgrades
- Audits demand and Conversion rate increased







- Realtor and Home Appraiser Trainings
- Low Income mini-pilot with Heat Pumps
- Springfield pilot concludes March 31st
- Pilot with City of Worcester and potentially elsewhere in the state.



2014 Energy Policy Outlook Conference

earthadvantage.

Earth Advantage is a Portland, Oregon based nonprofit whose mission is to accelerate the creation of better buildings. We provide knowledge to building professionals and information to consumers through certification, research, education, and product development.





Earth Advantage® Broker

343 agents trained in 2 day classes

Earth Advantage® Broker



Accredited Green Appraiser

330 trained in 2 day classes

Accredited Green Appraiser



Building Science Toolkit for Home Inspectors

Contact Information

Chris Wagner, NASEO: cwagner@naseo.org

Ian Finlayson, Massachusetts: ian.finlayson@state.ma.us

Al Christopher, Virginia: al.christopher@dmme.virginia.gov

Glenn Blackmon, Washington: glenn.blackmon@commerce.wa.gov

Elizabeth Grimes, Alabama: elizabeth.grimes@adeca.alabama.gov

David Heslam, Earth Advantage: dheslam@earthadvantage.or